



**Community Care Licensing Division
Quality Assurance, Advocacy and Technical Support Bureau**

**Adult Residential Facilities
Most Common Deficiencies for All Visit Types in 2019**

This is an analysis of the most common deficiencies cited in 2019 for Adult Residential Facilities (ARF) for all visit types. The Quality Assurance Unit reviewed all 4,801 deficiencies cited. This list is limited to those deficiencies that are equal to two percent (2%) or more of the total number of deficiencies cited.

Are you an ARF licensee looking for assistance to come into compliance with these or other issues? Please contact the Technical Support Program at TechnicalSupportProgram@dss.ca.gov.

These requirements can be found in Title 22 of the California Code of Regulations, Division 6:

Most common deficiencies cited when citations were issued during ARF all visit types	Regulation Section Title	Regulation Section	This deficiency's percentage of the total deficiencies cited for all visits
The facility shall be kept clean, sanitary and in good repair at all times.	Buildings and Grounds	80087(a)	12%
Hot water temperature controls shall be maintained to automatically regulate the temperature of hot water used by residents to attain a temperature of not less than 105 degree F (41 degree C) and not more than 120 degree F (49 degree C).	Furniture, Fixtures, Equipment, and Supplies	80088(e)(1)	6%
Disinfectants, cleaning solutions, poisons, and other items that could pose a danger to clients shall be inaccessible.	Buildings and Grounds	80087(g)	5%
Staff providing care and supervision shall receive first aid training from qualified agencies including but not limited to the American Red Cross.	Health Related Services	80075(f)	3%
Clients shall be assisted as needed with self-administration of prescription and nonprescription medications.	Health Related Services	80075(b)	2%
The licensee shall provide care and supervision as necessary to meet the client's needs.	Responsibility for providing care and supervision	80078(a)	2%

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Each client has the right to be free from corporal or unusual punishment, infliction of pain, humiliation, intimidation, ridicule, coercion, threat, mental abuse, or other actions of a punitive nature, including but not limited to: interference with the daily living functions, including eating, sleeping, or toileting; or withholding of shelter, clothing, medication or aids to physical functioning.	Personal Rights	80072(a)(3)	2%
The licensee shall ensure that a separate, complete, and current record is maintained in the facility for each client.	Client Records	80070(a)	2%
Medication shall be kept in a safe and locked place that is not accessible to persons other than employees responsible for the supervision of the centrally stored medication.	Health Related Services	80075(k)(1)	2%
Each client has the right to be accorded dignity in his/her personal relationships with staff and other persons.	Personal Rights	80072(a)(1)	2%
The licensee shall take measures to keep the facility free of flies and other insects.	Buildings and Grounds.	80087(a)(1)	2%